
LAST MILE

Measure from the actual real mobile device to capture the real end-user experience.

FIRST MILE

Deploy a monitoring solution in no time for a new service or a new technology.

FLEXIBLE

Easy to create, to deploy and to maintain an active monitoring solution.



Implementing the last and first mile of the wireless service management

Many monitoring environments at the mobile operators in use to manage the



wireless services are incomplete. The last mile, i.e. the measurement from the actual real device is missing. Jamo Solutions provides a unique solution in covering this last mile. The software-only based solution with an easy to implement scripting language, offers active monitoring from windows-mobile based devices. Since no external hardware components are needed, the mobile device remains mobile and can be deployed from different locations. The data captured from the device measures the performance and availability just like the real user is experiencing.

Mobile devices and mobile applications get more and more complex. Therefore is it essential to include monitoring from the actual real device. Emulation probes cannot deal anymore with the complexity of the device.

Beside the functionality to measure from real mobile devices, Jamo Solutions addresses also the cost of creating and maintaining scripts used in the active monitoring sessions. The scripts used by Jamo Solutions contain only high level actions using key words close to the natural language. Scripts can be recorded from the device and replayed easily against the device. This makes that an operator gets finally the easy-to-use tool in order to monitor the different proposals made by the commercial department towards the end-users. The tool increases drastically the flexibility of the network management department to cover the different needs that arise over time.

The active monitoring scripts are reflecting the actions of the normal end-user. By using this black-box approach, the scripts are independent on the technology and hardware characteristics of the mobile device. A new service like for example video-on-demand can be monitored immediately from a device rendering the new service. The scripts will drive the device just like an

LOW TOTAL COST OF OWNERSHIP

Use easy to read scripting actions to create and maintain your scripts.

FULL MOBILE END-USER EXPERIENCE COVERAGE

Use one scripting tool for both monitoring and functional testing.

end-user and measure the availability and performance of the new wireless service.

The products of Jamo Solutions are the operator's insurance to be able to manage all future wireless services & applications. By using the products, you will capture the end-user experience of the new service from a real device, allowing you to implement the first mile in the service management of the new service.

Finally, the scripting tool that is used for monitoring the wireless service can also be used to test the new release of the service before going live. The scripting language contains all necessary functionality and verification points to automate the end-user acceptance testing of the new service.

The scripting products of Jamo Solutions are extensions of IT leading environments so that the current expertise for monitoring and testing the internal IT applications can be re-used to monitor and test the wireless service. The application of one solution for both domains will increase the efficiency and professionalism of your applications/services management teams.

Today the Jamo Solutions products are extending the monitoring and testing environments of Hewlett-Packard.

It is the objective of Jamo Solutions to extend the offering regarding functionality and supported platforms so that the company will become the leading software vendor for mobile end-user experience management.



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